Roseville
Bed & Breakfast
Chester

GUEST INFORMATION

Arrivals and departures

- Arrival - 3pm to late.
- Departure - before midday.

If you want to arrive or depart outside of these times, we will do our best to fit in with what you want to do – for example, if you are going to a wedding and need time to change; or if you are a business guest, and want a late arrival or early departure. Just let us know when you book, and we'll try to sort things out for you.

Breakfast

Breakfast is usually served between 7.30am and 10am – but we'll fit in with whatever time you'd like it served, as far as possible.

Payment

We accept cash or cheque with guarantee card.

Pets

We're sorry, but we can't accept any pets. (Guide or assistance dogs are of course welcomed)

Resident Animals

We have a very friendly black Lab called Buster - although he comes in the house, he's not allowed in the rooms that our guests use.

We also keep our own chickens – they earn their keep by providing eggs for us and for you, but they also make fascinating pets! They have their own large run in the garden, off to one side, so they're not truly free range but can do their own thing!

Transport

We are on a city bus route (route 35) and are about a 10-minute taxi ride from the city centre. We can arrange a taxi for you during your stay (please let us know in advance so that we can make bookings).

Taxis

Let us know when you make your booking if you need a taxi - we use a reliable local firm.

Other Information

Please advise us of any special requirements, allergies or diets prior to your arrival, and we will make all reasonable attempts to meet your needs.

As with all accommodation in England, smoking is not allowed in any part of the building. (Guests may smoke in the garden, but we ask you to ensure you do not leave any litter.)

Roseville Bed & Breakfast, Belle Vue Lane, Guilden Sutton, Chester CH3 7EJ

Tel: 01244-300-602

Email: info@rosevillechester.co.uk

Web: www. rosevillechester.co.uk

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ACCESSIBILITY

Arrival

There is plenty of offroad car parking space at Roseville, with space for 4 vehicles . There is a tarmac area for unloading / loading, while the main area is large slabs with gravel. The tarmac area is flat and level. There is a large tiled porch leading to the front door, and there is a ramp of slabs and gravel leading up to the porch. The front door is quite wide and leads into the hall.

If you need any help with your luggage, we're more than happy to help!

Assistance Dogs

Assistance dogs are welcome, and can be taken out for walks upon request.

Guest Bedrooms

Roseville is on 2 floors. The upper floor is reached via a short staircase. The breakfast room and conservatory are on the ground floor, and the bedrooms are on the upper floor. The gardens are reached from the back door, which is down a short corridor from the hall. There is a patio directly outside the back door with a table and parasol, where breakfast can be served when the weather is nice.

The conservatory and breakfast room are on the ground floor on a single level. The floor in the hall is carpeted (to an average depth), and is suitable for wheelchair use. The hall leads directly into the breakfast room, and the conservatory is down a short corridor. The floors in the breakfast room and conservatory are hard wood.

Both the bedrooms are on the upper floor – there are no bedrooms on the ground floor. The upper floor is carpeted and is reached by a staircase with two flights of steps, with a right-angle turn between them. The steps are carpeted.

- First flight – 4 steps with rail on the left-hand side
- Second flight – 9 steps with rail on the right-hand side.

All televisions have teletext facilities and remote controls.

- Rosebud Room - en suite with toilet, basin and walk-in shower
- Rosepetal Room – exclusive use of private bathroom with toilet, basin, walk-in shower and bath

Guest Information and Breakfast Menus can be provided in large print.

Tracy & Jerry Banks

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